

Heritage Trams Conference

Paul Butler
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- History of the education program since 2016. Most T & H operators wish to comply but don't know how. Guidance material assisted by face to face "laymans" explanations. Better to educate voluntarily than compel through traditional regulatory methods
- Format has been SMS Healthcheck followed by specific guidance / discussion based on key themes linked to conclusions from initial discussions.
- Program is voluntary and its effectiveness linked to operator willingness. Those that choose not to participate in education should expect a more traditional approach

WA Education Program

- > Why Education?
 - Voluntary engagement
 - Vs
 - Traditional regulatory methods

- > ONRSR approach
 - SMS Healthcheck
 - Identify key themes
 - Guidance & discussion

- > What options do operators have?



Office of the National Rail Safety Regulator 2

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How are we doing?

- > Most active operators have received:
 - SMS Healthcheck
 - Further guidance

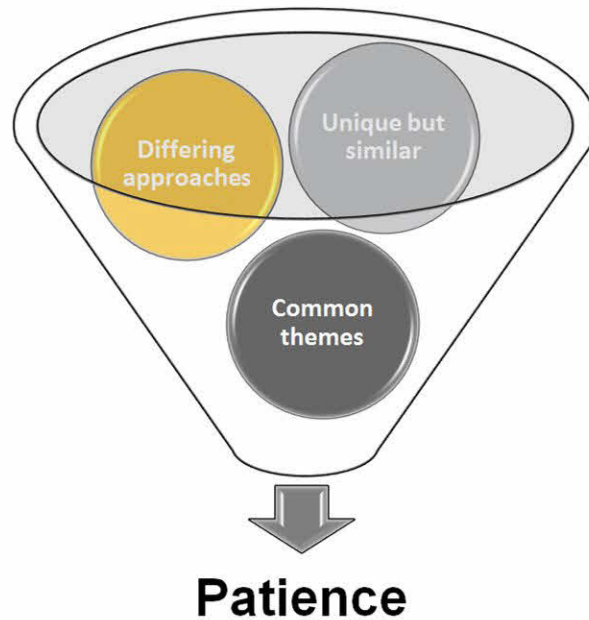
- > Outcomes:
 - Significant improvements; or
 - Reviews of organisational set-ups

- > Actions taken:
 - Verification through audit/inspection
 - NCRs addressed



- Almost all operators that are active have received a “Healthcheck” and further guidance
- In many cases we have seen significant improvements or fundamental review of organisational set up. A work in progress
- Where actions have been taken we have verified changes through traditional methods such as audit and inspection but have addressed non conformances as an opportunity for further education and guidance

What have we learned?



- There are some common themes that have emerged
- Although you are all unique operations, you are similar in your challenges in complying with the RSNL
- Your approach to guidance has differed greatly. Some have acted immediately on advice, some have struggled with the enormity of it, and some have decided to make few changes
- We have learned patience. Volunteer organisations inevitably move at a slower pace than commercial ones. We are looking for evidence of forward progress but not expecting radical changes overnight

